



Sr. Project Manager - Customer Interaction Practice

Location:

Cleveland, OH
Marin County, CA
Dallas, TX

Summary / purpose of this position:

Attevo is a global business and information technology consulting firm. We enable entities around the world to become more productive and sustainable by thinking strategically and facilitating the use of technology to optimize business process and implement enterprise solutions.

Attevo is expanding in the United States, Europe and Southeast Asia. Our engagement track record speaks for itself. We apply business acumen and technology proficiency to solve complex problems for our clients. Our success drives growth opportunities for our existing and new associates. Attevo is currently seeking experienced individuals who are technically astute, business savvy, curious and competent. We want team members who possess the burning desire to be experts in their discipline. Attevo consultants are competent business people with a flair for technology.

Attevo is looking for a key-player capable of enabling a world-wide game change in customer interaction, initially deployed to the Financial Industry. The Project Manager is responsible for setting and adhering to project schedules, defining scope, staffing, estimating time and effort and reporting on attaining deployment milestones – on time, on budget. This person will assume lead responsibility for managing customer implementations or partner enablement of the ClairMail mobile banking solution.

Responsibilities

- Lead/participate in meetings at the executive, operational and project level
- Ensure our mobile banking solution meets/exceeds customer expectation, including on time and on budget
- Produce detailed project plans utilizing Microsoft Project, as well as other project tools and techniques
- Timely and accurate status reporting to internal stakeholders and customers
- Provide continuous feedback on project status and offer constructive options to ensure project continues to meet original business requirements
- Identify resources and/or schedule conflicts and changing of project scope
- Manage the change control, change request processes as appropriate
- Communicate identification and resolution of business/project issues, as well as the monitoring, tracking and reporting on project deliverables to ensure adherence to project plans

- Function as an escalation point to keep all parties aware of overall project impact in order to facilitate management decisions at the earliest possible time

Job Requirements

- Minimum of six years of IT project management and/or software implementation experience (traditional waterfall methodology and Agile)
- Demonstrated technical proficiency
- Excellent oral and written communication skills
- Ability to multi-task and be flexible in ability to meet requests and deadlines
- Advanced knowledge level of Microsoft Project and Office
- Efficient, fast-paced and high energy
- Excellent customer service skills and attention to quality
- Previous consulting experience with a reputable firm required
- Financial Institution experience required

Education

Bachelors degree required, Master's preferred

Contact Information:

Please e-mail us your resume and be sure to include the job title you are applying for in the subject line of your email:

Email: recruiting@attevo.com

Tel: 216.928.2800 (USA)